

PLATFORM

Improvements:

- Classic-created courses can be accessed in Cloud by users with Support privileges when using impersonation credentials (this includes logging into your own account with impersonation credentials).
- Devices with low GPS accuracy that are out of range are no longer allowed to check in to an Attendance session. Instructors can temporarily suspend the location requirement to allow students with GPS issues to check in.

Fixes:

- Changing the institution for a course after it is created may not properly update the site license status for the course.

INSTRUCTOR

Improvements:

- Short answer question results can be displayed in the form of a Word Cloud.
- Exit polling enables students to provide insight into their grasp of content covered in each class sessions.
- Refined GPS-location functionality captures students' class attendance even more precisely
- Multi-column format allows instructors to see students' performance on individual polling and quizzing within the LMS gradebook
- Instructors can rename sessions in session details
- Students can be removed from the course from the web's Roster page which aligns the web app's roster management functionality with the desktop software.
- Instructors can specify which correct response is the best one to send to students for Short Answer and Numeric questions with multiple correct responses. This includes entering a correct response that was not given by any student.
- Instructors can change the name of any Poll, Quiz, or Attendance session from the instructor website.
- Web sessions last longer before expiring from inactivity. A timeout warning is given with an option to extend the session after 60 minutes of inactivity.
- Improved alignment with WCAG 2.0 accessibility standards including the addition of an accessibility link was added to the instructor website footer.

Fixes:

- The Session History checkmark showing all questions are graded never appears if an anonymous question is contained in the session
- Unplugging the base while the desktop software is running can cause Cloud to crash (Mac Only)

- Roster name sort order is case-sensitive and defaults to ascending rather than descending order by default (Mac Only)
- Primary Discipline field in the account profile sometimes fails to correctly display an empty state when no discipline is selected (Web Only)
- Session dates are sometimes missing when initially launching the Gradebook from the desktop software (Web Only)
- The remote conflict information modal appears as a blank window rather than displaying the details of the students with the conflict (Web Only)

KNOWN ISSUES

- Students removed from the roster using the web interface still have their names included in the Student Details navigation drop-down list even though you cannot view details for removed students.
- The Session History checkmark showing all questions are graded disappears after opening the session results if the session contains an anonymous question. The checkmark only reappears after the Session History is refreshed. (Win Only)
- The number of questions shown in the Session History does not include anonymous questions. (Win Only)
- Best response does not get exported to the Excel report for graded Numeric questions.

STUDENT

Improvements:

- Support for best answer default view
- Students can now respond to exit polling questions
- Receipt of push notifications for exit polls
- Student notification of successful attendance check-in immediately appears in list
- Addition of Canadian privacy policy
- Student ID field label can be defined at institution level. NOTE: Does require development work with the iClicker Engineering team)
- Accessibility improvements, including the addition of an accessibility link on the student web app homepage
- Minor web app UX updates

KNOWN ISSUES

- Students see “Other Response” as the best response even if the instructor enters text in the Other Response field.

[Click here for more detailed information on the December release updates.](#)