

Dancing through Change

How We Implemented iClicker Cloud at the
University of North Texas

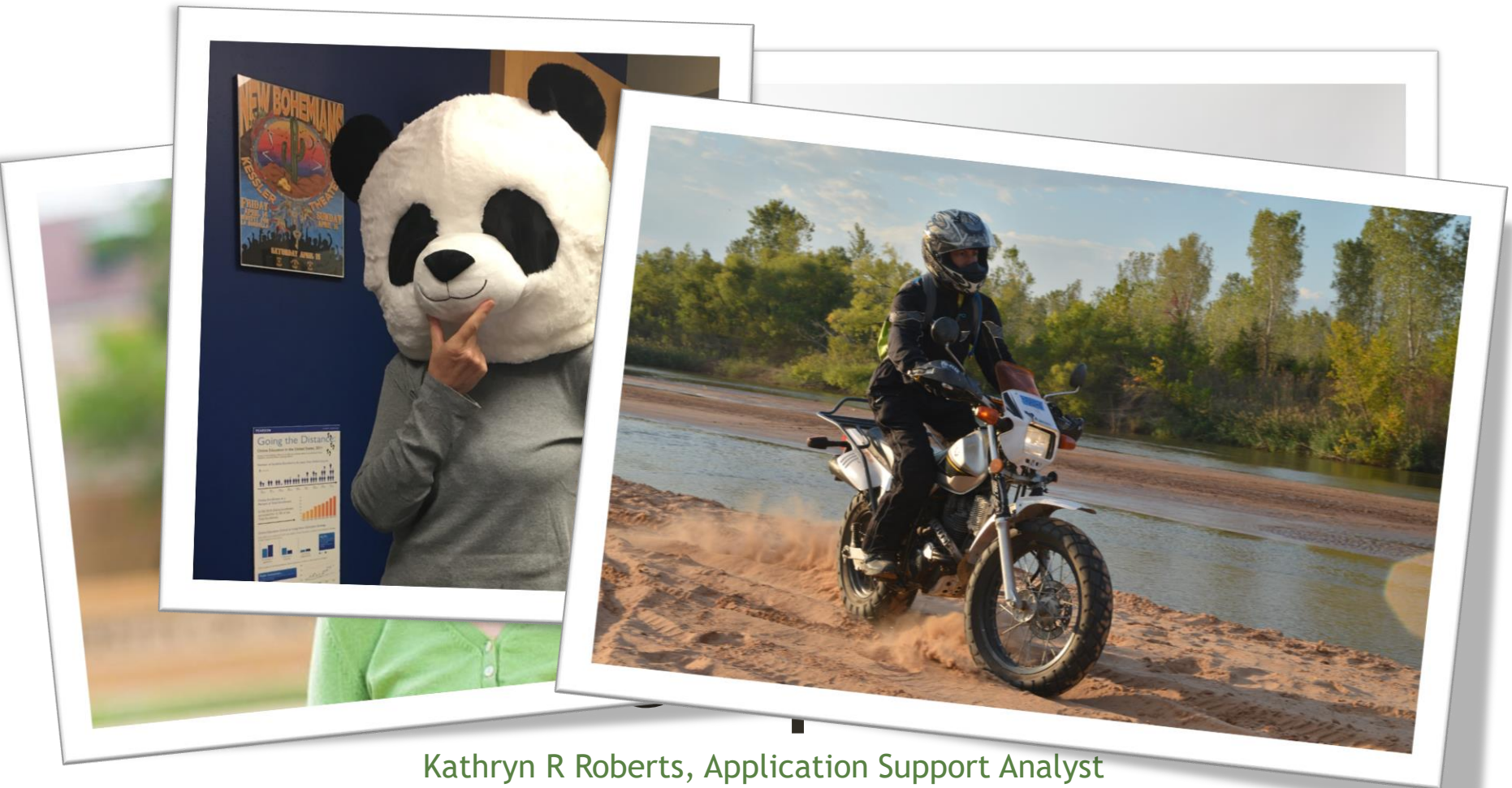
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May I have this dance?

- UNT's response system dance
- The dance committee
- Old tune, new partner
- Two left feet
- Kickline choreography
- Curtain call



UNT's response system dance

- Pre-2009: Random scattered systems
- Fall 2009: Turning Technologies centrally supported
 - 6 faculty - 1500 students
- Fall 2015: TurningPoint 5
 - 20 faculty - 2300 students
- November 2015 - TP5 EOL



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The dance committee

Pre-committee prep

- Researched SRS options
- Defined non-negotiable requirements
- Established timeline
- Selected a manageable number of SRS choices

Non-negotiable “decorations”

- Reasonable cost to students
- Unlimited number of student participants
- LMS integration
- Company support



Who's on the committee?



- Faculty
 - Current, past, and potential users
- Who else?
 - Accessibility staff (ODA)
 - Classroom management teams
 - Help desk teams
 - Wifi team



Old tune, new partner

- Scheduled on-campus demonstrations for each of the four selected providers

Poll Everywhere
TopHat

iClicker
TurningPoint Cloud

- Each provider had 2 hours for a demo
- Open to entire UNT community but only committee members could vote

Two left feet



- Committee preferred a BYOD option over physical devices
- Effectively eliminated iClicker
- Second demo of iClicker's Reef Polling
- Delayed decision and deployment

Kickline choreography

- Less than one week from vote to first use
- 350 participants - SACSCOC QEP Launch Luncheon
- Teaching the steps
 - Email instructions
 - Handouts at tables
 - Verbal instructions
- Jazz hands!



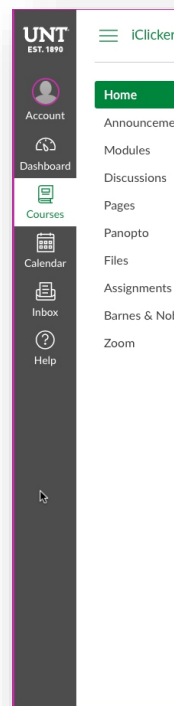
What Works for UNT

Clear and specific steps for every action

- Took away the guesswork
- LMS integration for student course connection

Course Naming Convention

- Created to provide easy search capability for usage data
- Consistency!!! for both users and admins

A 'Create Course' form window. At the top, it says 'Enter your course data below. This information will help your students or colleagues easily identify each course so they can join your sessions.' The form includes fields for 'Primary Institution*' (University of North Texas), 'Course Discipline*' (Select a Discipline), 'Course Name*' (FL18 COUR 1000.001 - Lastname), 'Start Date*' (Aug 23, 2018), and 'End Date*' (Dec 15, 2018). There is a link 'Can't find your institution?' and a '*Required' label. Below these is a section for 'optional' fields: 'Course ID:', 'Term:', and 'Meeting Times:' (with checkboxes for Monday through Sunday). At the bottom right are 'Cancel' and 'Create' buttons.

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What Works for UNT

Materials to share with students

- Visits to classes to explain how Reef works

Devices to check out

- Concerns about students without devices
- Sources already in place (libraries, computer labs)
- CLEAR manages a limited quantity of tablets for students to check out

The screenshot shows the iClicker Cloud interface for UNT students. The top navigation bar includes the UNT logo (EST. 1890) and the text "iClicker_Cloud > Modules". A left sidebar contains icons for Account, Dashboard, Courses, Calendar, Inbox, and Help. The main content area is titled "Recent Announcements" and features a "Home" button. Below this, there are three expandable module sections: "Module 1: Getting Started" (containing links to Training, Getting Help, First Steps for Instructors, Consider This... Ideas for Your Syllabus, and Sample Syllabus), "Module 2: LMS Integration" (containing a link to Video - Create Your Grade Sync Link in Canvas), and "Module 3: Getting Students Started" (containing links to Tablet Loan Program, Student Instruction Sheet (pptx), Wifi Tips for iClicker Reef (pdf), and Video - Setting Up Your Account - UNT Students). On the right side, there is a "View Course Stream" button and a "Coming Up" section with a "View Calendar" link and the text "Nothing for the next week".



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What Works for UNT

Coordination with other
support teams



Wifi management team

Classroom Support Services

Student help desk

CLEAR faculty help desk

Library personnel

Purchasing department

Legal/contract review

Statistics/analytics staff



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Curtain call

- Summer 2015 multiple online events

- In person
- Webinars

- Fall 2015 launch

- Virtual gala
- App change before semester start
- Server issues

ACTIVE USERS:

FACULTY -
112

STUDENTS -
16,200

going

Weekly Webinar

esday

about Chat

ours with

als

onal

ancements

veys

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- Use all the tools you have

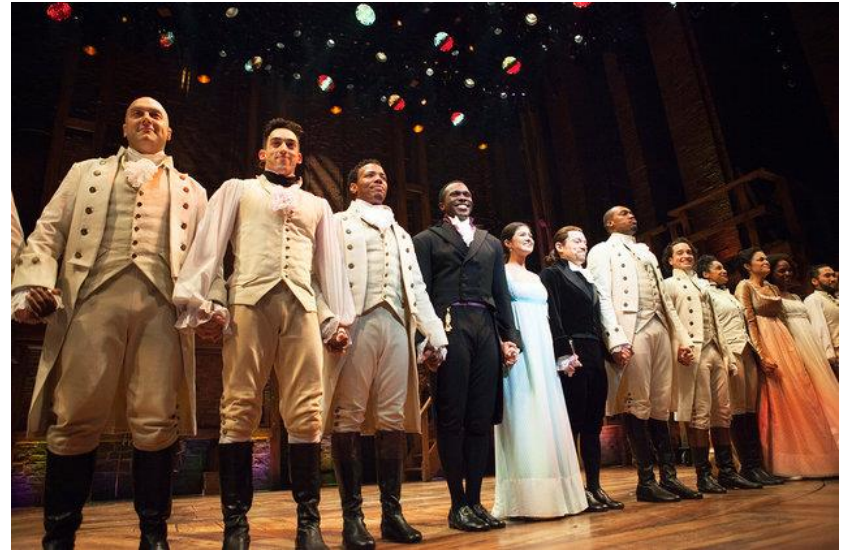


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Encore

- Know your audience
- Establish routines
- Maintain materials
- Define service channels
- Stay connected
- Watch it grow!



Thank you!



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Questions?

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